## VOTER OUTREACH STATISTICS 2021 MEMBER-AT-LARGE BOARD ELECTION

Activity	Result
Candidate Forum	414 viewed the live stream
	15 viewed the recording from the webpage
	• 1,950 viewed the webpage
	• 2,136 viewed YouTube replays
Member-at-Large Toolkit	444 views of the toolkit page
	132 downloaded the toolkit
Email Blast	September 1, 2021
	o Recipients: 1,025,080
	o Opens: 28.0% (282,800)
	o Clicks: 6.8% (19,301)
	o Deliveries: 99.0%
	o Opt outs: 1073 (0.1%)
	• Santambar 16 2021
	<ul> <li>September 16, 2021</li> <li>Recipients: 1,015,428</li> </ul>
	<ul> <li>Opens: 25.4% (257,698)</li> </ul>
	o Clicks: 5.2% (1,323)
	o Deliveries: 99.8%
	o Opt outs: 1323 (0.1%)
Candidate Statement	845 views of David Miller's Candidate Statement
Videos (YouTube)	video
	681 views of Tiffany Emon-Moran's Candidate
	Statement video
	639 views of Margaret Brown's Candidate Statement
	video
	630 views of Jose Luis Pacheco's Candidate Statement video
Social Media Posts	Facebook – 13
	• Twitter – 16
	• Instagram - 14
	• LinkedIn – 9
News Releases	6 News Releases
Board Election	52,775 viewed the Board Election Homepage
Webpage	6,005 viewed the Candidate Statement page
	1,254 viewed the Become a Board Member Candidate
	page
	16,250 clicked the "Vote Now" button
PIN Requests (Tool &	• 5,922 (77.6%) retrieved their PIN using the new online PIN
Call Center)	recovery tool
	• 1,703 (22.3%) retrieved their PIN from the call center