Exceptional Health Care

Moderator:

Lisa Albers, MD, Assistant Chief, Clinical Policy & Programs Division

Don MouldsChief Health Director

Rob Jarzombek
Chief, Health Plan Research
& Administration Division

Julia Logan, MD, MPH, Chief Clinical Director

Yesenia Croft
Chief, Health Account
Management Division



Prevailing
Winds
Impacting
Health Care



Advancing Exceptional Health Care Through Contracts

Contracting Cycles





Enhancing Member Experience