



California Public Employees' Retirement System  
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Special:

**TO: STATE AGENCIES, AGRICULTURAL DISTRICTS, PUBLIC AGENCIES, STATE COLLEGES & UNIVERSITIES, COUNTY SUPERINTENDENTS OF SCHOOLS, INDIVIDUAL SCHOOL DISTRICTS**

**SUBJECT: NEW ON-LINE ADDRESS CHANGE SERVICE AVAILABLE**

The California Public Employees' Retirement System (CalPERS) is pleased to announce our newest on-line self-service tool for members – Change Your Address. CalPERS' active, inactive, and retired members, as well as almost anyone receiving a CalPERS' benefit allowance, can now change their mailing address and phone information using the CalPERS web site.

Currently, the most common reason members call our Customer Call Center is to notify CalPERS of an address change. This new on-line service will provide another avenue for members to keep their mailing address information current. They can view their address and phone information currently in our computer systems and make any updates as needed. Since this tool accesses personal member data, users must have a Personal Identification Number (PIN) to use it. If they do not have a PIN, they can register to receive one on CalPERS On-Line.

In addition, employers that are using the Automated Communications Exchange System (ACES) can view a member address through the Participant Inquiry function. For more information or to sign up for ACES, please visit ACES at [www.calpers.ca.gov/aces](http://www.calpers.ca.gov/aces).

We encourage you to share this information with your employees. If they have any questions on this new service, please have them contact our Customer Call Center at 888 CalPERS (or 888-225-7377).

Kenneth W. Marzion, Chief  
Actuarial and Employer Services Division