



California Public Employees' Retirement System
P.O. Box 942709
Sacramento, CA 94229-2709
(888) CalPERS (or **888-225-7377**)
TTY: (877) 249-7442
www.calpers.ca.gov

Reference No.:
Circular Letter No.: 200-034-12
Distribution: IV, V, VI, X, XII, XVI
Special:

Circular Letter

July 10, 2012

TO: **ALL CALPERS EMPLOYERS**

SUBJECT: **my|CalPERS MEMBER SELF SERVICE LAUNCH**

The purpose of this Circular Letter is to announce that on July 30, 2012, CalPERS will be launching an enhanced version of my|CalPERS for members.

While my|CalPERS has been available to members since 2007, they will soon be able to experience new and enhanced features. With this launch, members will have access to real-time account information and balances through my|CalPERS.

As mentioned previously in [Circular Letter #200-024-12](#), this enhancement will allow your employees to see the information submitted on their behalf by you, their employer, including payroll and service credit information. Therefore, it is more important than ever for you to keep current with your payroll reporting. Your accuracy and promptness in reporting appointment and payroll information will alleviate future concerns or questions your employees may have with their CalPERS account and the information provided by your agency.

Additional enhancements are planned throughout 2012 and 2013. Visit my|CalPERS Central at <http://www.calpers.ca.gov/mycalperscentral> to find out about upcoming new features to my|CalPERS for members.

If you have any questions, please contact the CalPERS Customer Contact Center at **888 CalPERS** (or **888-225-7377**).

LORI McGARTLAND, Chief
Customer Service and Outreach Division