



California Public Employees' Retirement System
P.O. Box 942715
Sacramento, CA 94229-2715
(888) CalPERS (or **888-225-7377**)
TTY: (877) 249-7442
www.calpers.ca.gov

Reference No.:
Circular Letter No.: 200-059-14
Distribution: IV,V,VI,X,XII,XVI
Special:

Circular Letter

October 13, 2014

TO: ALL CALPERS EMPLOYERS

**SUBJECT: CALPERS CUSTOMER CONTACT CENTER TEMPORARILY CLOSED
ON OCTOBER 20, 2014**

The CalPERS Customer Contact Center will be temporarily closed on Monday, October 20, 2014, due to relocation to a new facility. We will resume normal operations the next business day on Tuesday, October 21, 2014.

During the closure, telephone representatives in the CalPERS Customer Contact Center will not be available to assist members or business partners at our main, toll-free phone number **888 CalPERS** (or **888-225-7377**). All online services and self-service functions, including transaction processing, will remain available at www.calpers.ca.gov and <https://my.calpers.ca.gov>.

We apologize for any inconvenience this temporary closure may cause you.

LORI MCGARTLAND, Chief
Customer Service and Outreach Division