
SHARP Health Plan

Health Plan Spotlight: Sharp Health Plan

For CalPERS Board of Directors

Melissa Hayden Cook, President and Chief Executive Officer

Michael Byrd, Vice President and Chief Business Development Officer

Mission Statement

It is our mission to improve the health of those we serve with a commitment to excellence in all that we do.

Our goal is to offer quality care and services that set community standards, exceed patients' expectations and are provided in a caring, convenient, cost-effective and accessible manner.

Our Vision is to be...



the Best Place to Work



the Best Place to Practice Medicine



the Best Place to Receive Care

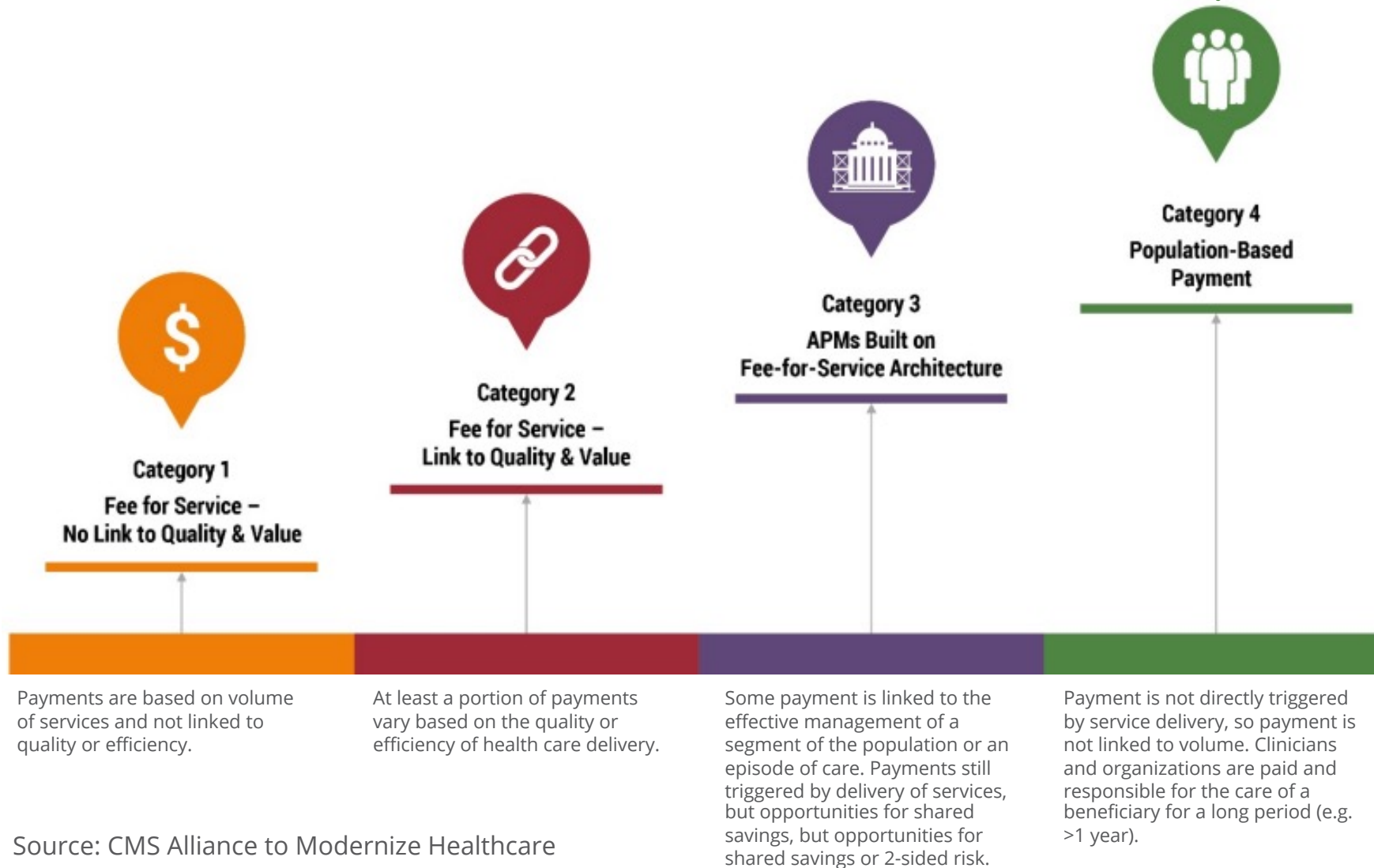
Ultimately, to become the Best Health Care System in the Universe!



The Sharp Experience is not one thing we do, it's everything we do.

It's our care philosophy — treating people, not patients, and transforming the health care experience for our entire community.

Sharp is at the highest level of maturity in the value-based care journey



CATEGORY 4 Population-based payment

Global & Dual Risk Capitation

- Value-based reimbursement
- Capitated, fully-delegated model
- Drives provider accountability, alignment and innovation
- Built around cost and quality performance
- Produces superior outcomes
- Person centered care

Source: CMS Alliance to Modernize Healthcare

Our approach to managed care has led to some of the highest levels of quality and member satisfaction in the market.



Highest member-rated Medicare Advantage plan in California

Highest ratings for a Medicare Advantage plan in California for 2024.



Highest member-rated commercial health plan in San Diego

Additionally, Sharp Health Plan had the highest ratings for customer care, health care and specialist.



California's Best Medicare Advantage

4.5 Medicare Star rating from CMS for 2024, making us the best Medicare Advantage plan in California.



Best Medicare Advantage Plan in California

Only plan included in the 2024 *U.S. News & World Report* list of Best Insurance Companies for Medicare Advantage in California.



Rated 4 out of 5 stars

In the National Committee for Quality Assurance's Private Health Insurance Plan ratings 2021-23.



Health Equity Accredited Health Plan

Sharp Health Plan received a perfect score on the Health Equity Accreditation from NCQA.



Rated 4 out of 5 stars

Additionally, Sharp Health Plan earned a 5-star rating for members' care experience and plan services for members.



Rated 4 out of 5 stars

From the Office of the Patient Advocate for 2023-23.



San Diego's Best Health Insurance

The *Union-Tribune* Readers Poll named us the Best Health Insurance in San Diego for the third year in a row.



Best Health Insurance in San Diego

In *San Diego Magazine's* 2023 Best of San Diego People's Choice Awards.