

# Preferred Provider Organization Transition Update

## Pension & Health Benefits Committee

Don Moulds, Chief Health Director

Rob Jarzombek, Chief, Health Plan Research and Administration Division

Julia Logan, MD, MPH, Chief Clinical Director

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# Areas of Focus

Member  
communication  
and support

Continuity of  
care and  
services

Care  
management  
and member  
navigation

Supplemental  
virtual services

Partnership with  
Blue Shield and  
Included Health

# Questions