California Public Employees' Retirement System

P.O. Box 942714

Sacramento, CA 94229-2714 (888) CalPERS (or 888-225-7377)

TTY: (877) 249-7442 RS www.calpers.ca.gov

Reference No.: Circular Letter No.: 600-028-12 Distribution: Special:

Circular Letter

August 29, 2012

TO: ALL PEMHCA HEALTH BENEFITS OFFICERS AND ASSISTANT

HEALTH BENEFITS OFFICERS

SUBJECT: CALPERS HEALTH BENEFITS BUSINESS RULES OVERVIEW

New Online Resource

CalPERS is pleased to introduce a new online resource available to you titled CalPERS Health Benefits Business Rules Overview. This resource is available on CalPERS On-Line for your immediate access.

The CalPERS Health Benefits Business Rules Overview includes a general introduction to the CalPERS Health Benefits Program and the most current information about CalPERS Health Benefits Program business rules. This resource aims to increase your knowledge of the business rules to assist our members in making informed and educated decisions when choosing a health plan, understand how life event changes can impact their health enrollment, and obtain knowledge of eligibility and enrollment requirements.

In support of CalPERS continued effort to "Go Green" and reduce our carbon footprint, the online availability eliminates the need for hardcopy distribution and allows you access to up-to-date information 24 hours a day, 7 days a week.

Training Highlights

This resource is designed to provide you an overview of health benefit related subjects such as:

- Health Plan Availability
- Health Benefits Officer (HBO) Roles and Responsibilities
- Eligibility and Enrollment Requirements
- Health Benefits into Retirement (includes State retiree dental Coverage for State Health Benefit Officers)
- CalPERS Health Program Resources

Easy Access

To find this resource on CalPERS On-Line, please follow the instructions below:

- Access CalPERS On-Line at www.calpers.ca.gov
- Go to the "Employers" Tab
- Select "Benefit Programs & Contracting Services"
- Select "Health Benefits Program"
- Select "CalPERS Health Benefits Business Rules Overview"

Future Online Training

In an on-going effort to keep you well informed regarding the CalPERS Health Benefits program, CalPERS will soon offer health benefits training online. Future training will provide detailed information regarding business rules, statutes, regulations, and specific eligibility requirements and processes. Online training will provide a convenient, self-directed and self-paced training experience. This format has the potential for future costs savings for the Health Benefits Program and our employers.

Questions

If you have any questions, please contact the CalPERS Customer Contact Center at **888 CalPERS** (or **888**-225-7377).

KAREN DeFRANK, Chief Customer Account Services Division