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Health Benefits

Circular Letter

June 22, 2020

Circular Letter: 600-032-20

Distribution: Special

To: All CalPERS Health Benefits Officers and Assistant Health Benefits Officers
Subject: 2020 Open Enrollment Dates and Information

Purpose

The purpose of this Circular Letter is to inform you of important dates for 2020 Open Enrollment as well as upcoming open enrollment events and information. This Circular Letter will also explain how to sign up for Employer Bulletins which help you stay informed on CalPERS news and events.

2020 Open Enrollment Dates

The following are key dates for 2020 Open Enrollment:

- Your employees' Health Plan Statements will be available in their myCalPERS accounts on **September 14, 2020**. The Health Plan Statement provides an overview of their current health coverage and enrolled dependents.
- The 2020 Open Enrollment will take place **September 21 – October 16, 2020**. During this time, your employees can enroll, change health plans, add eligible dependents, delete dependents, or cancel coverage. Your employees are responsible for providing you any necessary documentation to determine their dependents' eligibility for health coverage.
- The deadline for processing all 2020 Open Enrollment transactions is **11:59 p.m. PT on Friday, November 13, 2020**. Changes made during open enrollment take effect January 1, 2021.

Employer Webinar

This year, we will be hosting a webinar to provide an overview of health plan changes, guide you on where to find important open enrollment information, and answer your questions. The webinar will be held on August 27, 2020. Registration information will be provided through emails as well as the Employer Bulletin.

Open Enrollment for Employers Webpage

Prior to open enrollment, the [Open Enrollment for Employers](#) webpage will be updated with information regarding:

- 2020 Open Enrollment health fairs (available virtually and onsite, depending on health carrier and county guidelines)
- Health plan and/or benefit changes for 2021
- Health program highlights, employer roles and responsibilities, and open enrollment resources

Employer Bulletins

For the most up-to-date information about 2020 Open Enrollment, we encourage you to sign up to receive Employer Bulletins, our primary method for communicating open enrollment updates. You can subscribe to receive Employer Bulletins on the [email subscriptions](#) page of the CalPERS website.

Questions

We are committed to assisting you conduct business with the CalPERS Health Benefits Program. If you have any questions, visit www.calpers.ca.gov or call the CalPERS Customer Contact Center at **888 CalPERS** (or **888-225-7377**).

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Health Account Management Division