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Circular Letter

September 26, 2011

- TO: HEALTH BENEFITS OFFICERS AND ASSISTANTS OF THE STATE, CALIFORNIA STATE UNIVERSITY AND CONTRACTING AGENCIES
- SUBJECT: TRANSITION OF PERS SELECT/CHOICE/CARE/PRESCRIPTION DRUG PROGRAM FROM MEDCO HEALTH SOLUTIONS, INC. (MEDCO) TO CVS CAREMARK
- **Purpose** Beginning January 1, 2012, CVS Caremark will be replacing Medco as the PERS Select/Choice/Care pharmacy benefit manager. To assist you during the transition to CVS Caremark attached are a Pre-Announcement Letter, Transition Highlights, and FAQs. These documents will be mailed to PERS Select/Choice/Care members during the week of October 3, 2011.

Purpose <u>Pre-Announcement Letter</u>

The Pre-announcement letter provides general information on the CVS Caremark Pharmacy Transition.

Transition Highlights

The Transition Highlights provide a calendar of events that will occur as a result of the transition as well as telephone and Web site contact information.

Frequently Asked Questions (FAQ)

The FAQs provide detailed information about the most asked member questions.

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Questions If you have any additional questions regarding this transition, please contact CVS Caremark Customer Services at 877 542-0284.

KATHY DONNESON, Chief Health Plan Administration Division

Enclosures